



LATCH SPECIFIC TERMS ON THE FUNCTIONALITY SECURE BROWSING CO-PILOT FOR END-USERS

These specific terms (hereinafter, the "**Specific Terms**") constitute an agreement between Telefónica Innovación Digital, S.L.U., a company incorporated and registered in Spain, with Tax Identification Code. B83188953 and domiciled at Distrito Telefónica, Ronda de la Comunicación, S/N, 28050 Madrid, Spain (hereinafter, "**TID**") and you (natural person hereinafter referred to as "**You**" or the "**User**") with respect to the use of the Latch functionality called Latch Secure Browsing Co-Pilot (hereinafter, the "**Functionality**").

The Functionality is integrated into the Latch service, a service owned and provided by TID. The Functionality is protected by international copyright laws and treaties, as well as other laws and treaties relating to intellectual and industrial property.

By accepting these Specific Terms and by installing, copying, downloading or otherwise using Latch, You fully and unequivocally agree to be bound by these Specific Terms without modification or exclusion. If you do not accept them or do not intend to be legally bound by these Specific Terms, please make use of the Functionality.

We inform you that when you use the Functionality, in all matters not provided for in these Specific Terms, the Latch Specific Terms for End Users shall also apply, as well as the General Terms and Conditions of Use of the TU Services, which can be consulted at <https://www.tu.com/>. In the event of any contradiction or inconsistency between the provisions of the latter and the provisions of these Specific Terms and Conditions, the provisions of these Specific Terms and Conditions shall prevail.

The User may contact TID in relation to these Particular Conditions, make any enquiries about the Functionality, as well as report any illegal or inappropriate use of the same, by writing to soporte@tu.com.

DESCRIPTION AND REQUIREMENTS OF THE FUNCTIONALITY

Functionality is an innovative malicious domain detection solution designed for web browsers. It works through the interaction between a browser extension, an agent in the PC's operating system and the Latch application. Its main objective is to provide an advanced level of online security by validating the authenticity of the websites the user visits. If the system detects any irregularity or potential threat, a security alert or block is triggered, ensuring that users browse safely and preventing possible attacks.

To make use of the Functionality, the User must install or have installed:

- The Latch mobile app, available for iOS and Android.
- The Latch browser extension, currently available in the Chrome Store of the Chrome browser,
- The agent linked to the above-mentioned extension, with support for Windows and Mac.
- A Bluetooth connection between the PC devices and the mobile device.

SUBSCRIPTION, PRICE AND PAYMENT

The User may subscribe to the Functionality for annual periods which shall be renewed automatically, without any obligation of permanence. The User may notify TID of their intention not to renew their subscription at least 24 hours before the expiry and automatic renewal of the subscription.

The User may subscribe to the subscription through the mobile application and the Latch extension for a single annual fee of 28.70 euros (including applicable taxes), to be paid through the payment gateway provided for this purpose, by credit/debit card or Bizum.

The Functionality does not offer any trial period. The User may contact TID to exercise the right of withdrawal available to him/her as a consumer within 14 calendar days from the date of payment of the subscription. Once the right of withdrawal has been exercised and satisfied, the User shall no longer have access to the Functionality and

TID shall issue a refund of the amount paid for the subscription as soon as possible.

Specific Terms in force as of: 7 October 2024

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